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**December 8, 2025**

Dear Members,

This letter is to notify you that State Street will **no longer issue monthly ACH advice letters** beginning in **January 2026** when Austin Firefighters Retirement Fund transitions to in-house payroll processing. Please be assured that your monthly payments will continue to be distributed as scheduled according to your chosen payment method. As a reminder, payments are issued on the 25th day of each month, or earlier when the 25th day falls on a weekend or holiday. If you typically receive your deposit at a later date, the delay is due to the internal processing schedule of your individual bank—this will also remain unchanged.

Austin Firefighters Retirement Fund is currently developing an online member portal. This portal is estimated to become available to retired members in May 2026. Other payees will be invited to enroll by the end of the year. This portal will provide digital access to monthly payment confirmations as well as other personalized account information. You will receive further information regarding enrollment when the launch date approaches next year.

If you have any concerns regarding your monthly pension payments, please contact the Austin Firefighters Retirement Fund office using the contact information below.

Thank you,

**Anumeha Kumar**  
Executive Director